

Standard Groups Booking Terms and Conditions

Minimum Group Size: 10 passengers in Economy Class / 6 passengers in Premium Class

Sales Validity: From booking / seat confirmation until first outbound flight departure

Travel Validity: As per the confirmed and ticketed dates in the Group PNR

Materialization Rate: 80% from the total group size booked (master, add on, split group booking reference) or required minimum group size.

Penalty Per Seat Below Required Materialization: As per the deposit percentage collected based on the approved base fare + YQ. For instant ticketing where no deposit is involved, penalty per seat below the required materialization is 25% of the approved group fare

Deposit Deadline: Within 24Hrs from PNR confirmation. For travel within 7 days, NIL deposit as instant ticketing required

Deposit Amount Required: Minimum 25% NONREF deposit based on the approved base fare + YQ

Ticketing Time Limit: On / Before **7 Days** prior to departure. For travel within 7 days, instant ticketing is required

Reservation Change After Ticketing (Date/ Flight/ Route):

- Permitted against group ticket re-issuance in individual RBD for inbound direction only
- Changes permitted with a fee of **QAR150** plus no-show fee / applicable fare difference (if any)
- Rebooking is permitted before the group ticket expiry and not applicable for group size of 10 passengers
- Not applicable for one way booking.
- Not applicable in case of complete change of itinerary.

No-Show: No-Show Passenger can be rebooked by creating new individual booking and ticket can be reissued to the lowest applicable market fare

- No-Show Fee of **QAR220** per ticket for all cabin types must be collected in addition to the Reservation Change Fee of **QAR150** and applicable fare difference
- Not applicable to one-way booking.
- Note: No-show is considered if cancelled within the same day of departure.

Name Correction / Changes (Before Ticketing): Permitted FOC

Name Change (After Ticketing): Permitted at **QAR150** plus applicable service fees

Ticket Refund: Group Tickets are non-refundable (except for unutilized / refundable taxes)

Child Fare: Standard child discount is applicable to a maximum of 20% of the total group size

Infant Fare (without seat): Standard infant discount applies

Taxes, Airport Fees and other Surcharges: Additional Surcharges may be applicable for certain flights during weekend or peak travel dates. Taxes, airport fees & service charges are subject to change without prior notice. Any tax difference at the time of ticketing must be collected.