

Standard Groups

Standard Groups booking terms and conditions:

Minimum Group Size: 10 passengers in Economy Class / 6 passengers in Premium Class.

Sales Validity: From booking/seat confirmation until first outbound flight departure.

Travel Validity: As per the confirmed and ticketed dates in the Group PNR.

Materialisation Rate: 80% from the total group size booked or required minimum group size.

Penalty Per Seat Below Required Materialisation: As per the deposit percentage collected based on the approved base fare + YQ. For instant ticketing, where no deposit is involved, penalty per seat below the required materialisation is 25% of the approved group fare.

Deposit Deadline: Within 24 hours from PNR confirmation.
For travel within 7 days, NIL deposit as instant ticketing required.

Deposit Amount Required: 25% NONREF / NON-TRANSFERABLE deposit, based on the approved group fare.

- For deposit collected as EMD, this serves as a guarantee payment subject for refund provided minimum group materialization is met
- Processing of refund to travel agent is within 7-10 working days upon reporting of ticket utilisation

Ticketing Time Limit: On/before 7 Days prior to departure upon payment of 25% Guarantee Deposit.
For travel within 7 days, instant ticketing is required.

Reservation Change After Ticketing (Date/Flight/Route):

- Permitted against group ticket re-issuance in individual RBD for inbound direction only.
- Date/Flight Changes permitted with a fee of **QAR 150** plus no-show fee / applicable fare difference (if any)
- Route change is permitted on inbound direction only with a fee of **QAR370** plus applicable fees (if any)
- Rebooking is permitted before the group ticket expiry and not applicable for a group size of 10 passengers
- Not applicable to one-way booking. Not applicable in case of complete change of itinerary

No-show: No-show passengers can be rebooked by creating new individual booking and ticket can be reissued to the lowest applicable market fare.

- No-show Fee of **QAR 220** per ticket for all cabin types must be collected in addition to the Reservation Change Fee of **QAR 150** and applicable fare difference (if any)
- Not applicable to one-way booking and ticket will be forfeited
- A passenger is considered no-show if booking is not cancelled at least 24 hours prior to departure

Name Correction/Changes (Before Ticketing): Permitted FOC

Name Correction/Change (After Ticketing): Permitted at **QAR370** plus applicable service fees

Ticket Refund: Group Tickets are non-refundable except for unutilised taxes. However, certain taxes remain non-refundable, e.g., YQ/YR, E3, S4, etc.

Child Fare and Infant Occupying a Seat: Standard Child discount is applicable. Allowed ratio is 20% of the final group size, combined for child and infant with seat.

Infant Fare (without seat): Standard infant discount applies.

Taxes, Airport Fees and other Surcharges: Additional Surcharges may be applicable for certain flights during weekend or peak travel dates. Taxes, airport fees & service charges are subject to change without prior notice. Any tax difference at the time of ticketing must be collected.