

A one-stop platform

Empowering you with self-services,
information and support



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Overview

An all-in-one platform with a host of self-services, providing you updated information and 24/7 support.

- ✓ **Live Chat:** experience our new 'Live Chat' feature which provides 24/7 support.
- ✓ **Self-services:** name correction, Qsuite quad access, STPC requests, carriage of pets, young solo traveller declarations and more.
- ✓ **Information Hub:** a single platform for all the information you need, which includes the latest policies, products and FAQs.
- ✓ **Learning Hub:** training, special courses and downloadable certificates.



Registration

Register and create an individual account to access complete services, including Live Chat and more.



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Dashboard

After logging in, you can access self-services, view your profile, dedicated promotions, raise an enquiry and more.



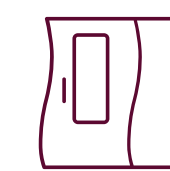
Self-services

Carry out a number of important functions related to your clients' travel and book a number of vital ancillary services.

Our services include:



Name
correction
and name change



Qsuite
quad access



Split
PNR



STPC
requests



Young solo
traveller



Manage booking:
make special service
requests like arranging
a wheelchair, updating
contact details, visa info,
special meals and more



Carriage
of pets



Ticket
status



OK to Board
for seafarers



My Profile

View and edit your information, whether you are registered as an agent or a manager. Keep your contact details up to date to receive ongoing communication from us.



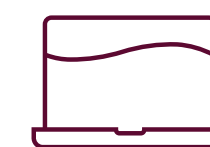
Live Chat



Benefit from Live Chat, with 24/7 support, for the following services:



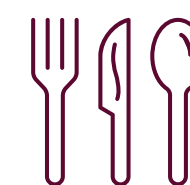
Fare quotes
and rules



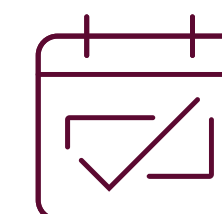
General
Qatar Airways
information



Seat requests



Special
meal
requests



Reissuance
(applicable for NDC
bookings only)



Wheelchair with
medical/
non-medical
assistance



Ticketing
support



Ancillary services

You can now benefit from the additional convenience of booking our ancillary services including, Additional Baggage Service, Preferred Seat, Al Maha services, Qatar Airways Lounges and on-board Wi-Fi.



Information hub

Giving you all the information you need, which includes the latest policies, products and FAQs and a smart search feature to ensure you find what you are looking for.

Learning hub

Provides an easier way to learn and sell Qatar Airways products, with interactive courses that allow you to download the certificate once the course is completed.





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Connect with us through our one-stop platform

qatarairways.com/tradeportal