



Dear Travel Partners,

Subject: Sales automation of Al Maha Services products for Travel Partners

We are pleased to announce the sales automation of Qatar Airways' Al Maha Services (AMS) products for our valued travel partners.

Al Maha Services is an all-exclusive experience that personalises your departure, arrival and transit journey to/from Hamad International Airport. Through our warm hospitality, we can make your trip easy and effortless by taking care of all the formalities, whether you are departing, arriving or transiting in Doha.

During this phase of automation, effective 1 February 2017, all our travel partners using Amadeus GDS will be able to book, auto price Al Maha Services and issue EMD-A from their respective offices along with the Qatar Airways flight bookings.

To give you an overview, the following are the chargeable Al Maha Services products that are part of our sales automation.

Passenger at	AMS product types	SSR service codes for booking
Transfer	Platinum	PTRN
	Gold	GTRN
	Transit Lounge	AMTR
Departure	Platinum	PDEP
	Gold	GDEP
	Fast-Track Departure Lounge	FDEP
Arrival	Platinum	PARR
	Gold	GARR
Platinum products - will have free access to Al Maha Services Lounges and full Meet and Assist Services to the aircraft.		
Gold products - there is no access to Al Maha Services Lounges. Meet and Assist Services will be provided to the boarding gate.		
For passengers who wish to purchase Al Maha Services Lounge access only as a separate product, Transit Lounge and Fast-Track Departure Lounge access is available for a maximum 6 hour stay without any Meet and Assist Service.		
All rates mentioned are per adult passenger. Children - 50% discount on adult rates.		

A guideline document describing Qatar Airways' Al Maha Services booking, auto price and EMD-A's issuances through Amadeus GDS is enclosed and is also published in our trade partners' website (tradepartners.qatarairways.com) for your reference.

We are in the process of activating this functionality on other GDS's as well. Upon successful testing, we will inform you when the functionality in other GDS's is activated.

Please distribute this information to all concerned.

Qatar Airways