

QR Lounges HUB – Quick Reference Guide

Lounge Product	Al Mourjan Business Lounge	First Class (Gold) Lounge	Business Class (Silver) Lounge	Premium Arrivals Lounge
Service Code	MOUR	GLDL	SILL	PRAL
Pricing(ADT/CHD)	QAR 450 / QAR 230	QAR 300 / QAR 150	QAR 250 / QAR 130	QAR 200 / QAR 100
Infants	Allowed free of charge provided the accompanied ADT passenger avails the service			
Journey Type	Transfer & Departure	Transfer & Departure	Transfer & Departure	For DOH Arrivals
Facilities offered	✓ Food and Dining service ✓ Wi-Fi access ✓ Daily newspaper service and magazines ✓ Business Centre (internet access, printing, faxing and photocopying) ✓ Comfortable seating and resting areas ✓ Shower ✓ Buffet ✓ Quiet Room ✓ Family Areas ✓ TV Area ✓ Game Room ✓ Baggage Storage ✓ Prayer Rooms ✓ Smoking Lounge ✓ Parent's room complete with nursery, baby changing facilities, play area ✓ Private/ Family Dining Area ✓ Alcoholic and non-alcoholic Beverage Bar	✓ Food and Dining service ✓ Wi-Fi access ✓ Daily newspaper service and magazines ✓ Business Centre (internet access, printing, faxing and photocopying) ✓ Comfortable seating and resting areas ✓ Shower ✓ Buffet ✓ Smoking Lounge ✓ Alcoholic and non-alcoholic Beverage Bar	✓ Food and Dining service ✓ Wi-Fi access ✓ Daily newspaper service and magazines ✓ Business Centre (internet access, printing, faxing and photocopying) ✓ Comfortable seating and resting areas ✓ Shower ✓ Buffet ✓ Baggage Storage ✓ Smoking Lounge ✓ Alcoholic and non-alcoholic Beverage Bar	✓ Food and Dining service ✓ Wi-Fi access ✓ Daily newspaper service and magazines ✓ Business Centre (internet access, printing, faxing and photocopying) ✓ Comfortable seating and resting areas ✓ Shower ✓ Buffet ✓ Quiet Room ✓ TV Area ✓ Smoking Lounge
Maximum Stay	Lounge access is permitted to a maximum of 6 HOURS only			
Booking Criteria	Customer must hold a Confirmed economy class ticket (QR 157 Documents only)			
Eligibility	All QR Economy Class customers booked on Revenue RBD's - Y, B, H, K, M, L, V, S, N, Q, O, T, W, X			
Group Bookings (RBD - G)	Please contact QR Offices.			
Miles Accrual	None			
Product available through	All Trade partners using Amadeus GDS			
Sales Fulfilment & Payment process	Through EMD-A issuance with existing QR Sales payment methods			
Time Frame	Can be booked until 24 hour prior to flight departure from origin			
Changes	Permitted free of charge provided informed booking office 24 hours prior to departure. Cancellation within 24 hours are termed as No Show and EMD will be forfeited			
Non-eligible passengers	Non-Revenue tickets such as Privilege Pass and Staff (AD/ID) tickets travelling in any cabin are not eligible for QR lounge product			
Interline & Codeshare Flights operated by Other Carriers	Not permitted			