

# BCL FAQ



## 1. What is BCL?

Bilateral Credit Limit. It's a direct deposit solution developed by IATA and part of the IFG (IATA Financial Gateway) solution. This is a wallet created by IATA for agents to perform their daily transactions.

## 2. What is BCL used for?

It serves as a direct deposit solution to sell air tickets and Ancillaries.

## 3. Who can use BCL?

All agents in Non BSP markets and Non IATA agents in BSP markets.

**Note:** This is the only solution for agents using the Qatar Airways NDC channel in non-BSP markets.

## 4. Is BCL available in all markets?

Yes, it is available across all markets. Please refer to point 3.

## 5. What happens if I am a new agent?

Agents should use the provided link <https://www.qatarairways.com/tradeportal/en/QR-NDC.html> to request to trade with Qatar Airways and thereafter use this link <https://ifgprd.airretailer.com/auth/login> to register their IFG profile and activate their account, if not done with any other airline. Once registered, the agent will receive an activation notification from IATA.

## 6. What documents are required to submit a Qatar Airways trade request?

Commercial agreement/PSA with Qatar Airways Commercial registration certificate, and TIDs/IATA registration Certificate.

## 7. What documents are required to activate BCL wallet?

No documents are required. An agent can use any form of payment that Qatar Airways has made available in the market to perform the top-up.

## 8. How do I register BCL wallet?

Once an IFG account has been created, the agent will request BCL wallet and the airline will approve the request, allowing the agent to top up and start trading.

## 9. Who approves BCL wallet and top-up requests?

Qatar Airways Finance Team will approve all the requests.

## 10. How soon will BCL be activated?

Wallet is normally activated instantly but may take some time, depending on Qatar Airways Finance and their SLAs.

## 11. How can funds be added to BCL wallet?

The wallet can be topped up either through a bank deposit or any other form of payment approved by Qatar Airways.

## 12. Where can I find QR bank details to make a deposit?

Bank details will be provided in the BCL portal for all agents.

## 13. Which currency should be used to top up the wallet?

Agents should use the same currency as the one used for fares filing to open the wallet. For example, if fares are filed in USD, then the currency in the wallet should also be in USD.

## 14. Where can I find more details of BCL?

You can find more details here: <https://www.qatarairways.com/tradeportal/en/QR-NDC.html>

## 15. How will this new form of payment reflect on the order (PNR)?

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