

**QATAR AIRWAYS HOLIDAYS “THAILAND HOLIDAYS PROMOTION” OFFICIAL RULES
“OFFICIAL RULES”**

1. **SUMMARY:**

The Thailand Holidays promotion (the “**Promotion**”) is sponsored by Qatar Airways Holidays W.L.L a limited liability company with its registered office at PO Box 22550, Airport Road, Qatar Airways Tower 1, Doha, State of Qatar (the “**Sponsor**” or “**QRH**”). The Promotion is not sponsored, endorsed, administered by or associated with Facebook or Instagram . The Promotion and Prizes are subject to these Official Rules, and by participating in the Promotion you (the “**Participant**”) agree to be bound by these Official Rules unconditionally. The decisions of the Sponsor are final and binding on all aspects of this Promotion. The Promotion is run and sponsored by QRH in a complete independence from any local government offices or tenders.

2. **ELIGIBILITY:**

2.1 The Promotion is open to legal residents in Qatar who are at least 18 years old as of 15 May, 2022, have a valid passport at the time of departure to an international destination and holds a public account on Instagram (the “**Participants**”).

2.3 Each Participant confirms that it meets all eligibility requirements in this Clause 2.

2.4 Employees, officers, directors and agents of QRH, its subsidiaries each of their immediate families (spouse, parents, siblings and children, grandparents, cousins, etc.) up to fourth degree and household members are not eligible to participate in the Promotion.

3. **AGREEMENT TO RULES:**

All Participants must comply with these Official Rules. All interpretations of these Official Rules by Qatar Airways Holidays are final. By participating in the Promotion, you agree to these Official Rules and that all interpretations of these Official Rules by Qatar Airways Holidays are final as permitted by law.

4. **PROMOTION PERIOD:** This Promotion commences on 23 June, 2022 at 09:00 (Doha time) and ends on 20 August, 2022 at 23:30 (Doha time), (“**Promotion Period**”) or any extended date which the Sponsor may in its sole discretion decide. The Sponsor’s clock determines time.

5. **HOW TO PARTICIPATE IN THE PROMOTION:**

5.1 NO PURCHASE IS NECESSARY TO PARTICIPATE OR WIN.

5.2 You must meet the eligibility requirements stated in Clause 2 and can enter the Promotion during the Promotion Period before the deadline stated in sub-clause 4.1 by following these **2 steps:**

| | |
|----------------|--|
| Step 1: | An announcement will be published across the Sponsor’s official social media channels, via Sponsor’s newsletter, or visiting the dedicated contest page while visiting the Sponsor’s website. Viewers must visit the link for more details of the Promotion. |
| Step 2: | Create a video saying why you would like to holiday in Thailand. Then using your public account on Instagram, upload the video to Instagram using the #QRHThailand2022 #HalaThailand #AmazingThailand hashtags. |

5.3 You may enter the Promotion only once.

5.4 If you use fraudulent methods or otherwise attempt to circumvent the rules, your submission may be removed from eligibility at the sole discretion of QRH.

6. **WINNER'S SELECTION:**

6.1 Once the Promotion has ended, a judging committee at Qatar Airways Head office in Doha will review all valid entries. Two entries will be selected by the judging committee (each a "**Potential Winner**").

6.2 Each Potential Winner will be sent a prize announcement ("**Prize Announcement**") via a private message on his/her social media account on Facebook or Instagram.

6.3 Winners must respond to the Prize Announcement within ninety (90) days including providing a validly executed Release (as defined in Clause 6.6 below) to confirm receipt of the message to claim the Prize. After the expiration of this period with no claims by the Potential Winner, the Prize shall be deemed to be forfeited.

6.4 If a Potential Winner does not meet the eligibility requirement, entry requirements or does not timely respond to the Prize Announcement, Sponsor reserves the right to disqualify the Potential Winner.

6.5 The odds of winning depend on the number of eligible entries received.

6.6 Potential Winners will be required to sign and return via email, the affidavit of eligibility and liability release and, except where prohibited, publicity release (collectively, the "**Release**") forms provided by Sponsor within ninety (90) days of receipt in order to receive a prize. If the Potential Winner fails to return the Release within ninety (90) days or if the Potential Winner is disqualified, prize will be forfeited. If a Potential Winner is not reachable via his or her on Facebook or Instagram account, then the Prize will be forfeited.

7. **PRIZES:**

7.1 Three (3) confirmed Winners will each receive a prize ("**Prize**") of the following:

- First prize: 2 x return flights from Doha to Bangkok on Qatar Airways on economy class and a 3 night stay for two at the Sindhorn Kempinski, including breakfast
- Second prize: 2 x return flights from Doha to Bangkok on Qatar Airways on economy class and a 3-night stay for two at the Sindhorn Kempinski, including breakfast
- Third prize: 2 x return flights from Doha to Phuket on Qatar Airways on economy class and a 2-night stay for two at the Keemala Resort, including breakfast

7.2 Flights and hotel stay are subject to availability and cannot be booked during the blackout periods 1 August to 31 August 2022 and 1 November – 31 December 2022. Hotel

7.3 Any unclaimed Prizes will not be awarded.

7.4 The Prize is non-transferable and non-extendable.

7.5 If the Prize is not redeemed, no compensation will be provided.

7.6 Once a flight booking has been confirmed, no changes are permitted.

8. **PRIZE RESTRICTIONS:**

8.1 Prizes must be redeemed by 31 October 2022. Winners and their companion must arrive in Bangkok/Phuket, Thailand on 28 October 2022 or earlier. All return travel must be completed by 31 October 2022, and is subject to availability at the time of booking. The validity period for the prize tickets may not be extended and prize tickets may not be rebooked. Sponsor is not liable for any expense incurred as a consequence of a flight cancellation or flight delay. The prize tickets will be issued as electronic tickets. Travel is subject to availability and certain other restrictions, which are subject to change in the sole discretion of Sponsor. Flight schedules are subject to change without notice.

8.2 All travel arrangements must be booked through QRH, in compliance with instructions that will be given to the Winners. Winners must travel together with their companion and must have valid government-issued documents as required for the itinerary and be legally able to travel without a legal guardian or parent. The round-trip prizes are for travel only on Qatar Airways operated flights. Winners are responsible for accommodation, visa(s), passport(s), and transportation to and from the specified departure city, and/or lodging expenses, meals, and other travel expenses. The prize tickets do not entitle the ticket holder to any mileage credit as part of the Qatar Airways Privilege Club program.

8.3 Prizes are provided "as is" and without any warranty of any kind. Sponsor reserves the right to substitute prize of equal or greater value in Sponsor's discretion or if a Prize becomes unavailable without advance notice. Sponsor shall have no responsibility or obligation to a Winner who is ineligible for a Prize, or is unable to or who does not accept or utilize the Prize awarded, for any reason.

8.4 Sponsor reserves the right in its sole discretion to disqualify any Participant or Winner who tampers or attempts to tamper with the entry process or the operation of the Promotion, or violates the Official Rules, or acts in an unsportsmanlike or disruptive manner, or with intent to annoy, abuse, threaten or harass any other person. CAUTION: ANY ATTEMPT BY A PARTICIPANT OR ANY OTHER INDIVIDUAL TO DELIBERATELY DAMAGE ANY WEBSITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE PROMOTION MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES FROM ANY SUCH INDIVIDUAL TO THE FULLEST EXTENT PERMITTED BY LAW.

8.5 The Participant will not make any claim against the Sponsor and its agencies for including but not limited to technical, hardware or software malfunctions, telephone failures of any kind, lost or unavailable network connections, or failed, incorrect, inaccurate, incomplete, garbled or delayed electronic communications whether caused by the sender or by any of the equipment or programming associated with or utilized in this Promotion which may limit the ability to participate or by any human error which may occur in the processing of the entries in this Promotion.

9. **PUBLICITY RELEASE:**

Subject to applicable laws in Qatar, if you consent, Sponsor will collect and use the Winner's name, photograph for advertising, promotional and/or publicity purposes worldwide in perpetuity addressed to the general public in all forms of media, including on social media on Sponsor's social media official accounts during the Promotion Period, in connection with the Promotion in perpetuity, without any obligation or consideration or counter-part whether financial or otherwise, except for the awarding of the prize to the Winner. In case that the Winner intends to make a publicity regarding his/her win on the Promotion and/or Prizes, such publicity must not contain anything that would harm and/or be detrimental to the Sponsor's reputation.

10. **PRIVACY:**

Personal data submitted in connection with the Promotion will be processed to allow you to participate in the Promotion, allow us to administer the Promotion, where you are a Winner to inform you of this, to process the delivery of and distribution of the prizes, to measure the response to Promotion and for any other purposes disclosed in these Official Rules.. We will process your personal data based on the Official Rules of this Promotion. If you decline to provide this information, we will not be able to register or enter you into the relevant Promotion or award you a prize if you have been successful. As sponsor of the Promotion, we process your name, details provided in the public account on Instagram address, email address, passport copy, your country of residence, proof of residence, age verification documentation, personal identification documentation, signature and your entries in the Program. Any Personal Data provided to the Sponsor will be used solely in connection to the Promotion. Please note that your use of Instagram or Facebook is governed by their respective terms and conditions and privacy policy. Please note that we do not have any control over these and are not responsible or liable for the protection and privacy of any information that you provide to Instagram. We will retain any personal data provided for a maximum of four (4) months from the date of selection of each batch of Winners or for such longer period in order to administer these Official Rules. To the extent applicable, personal data will be processed in accordance with Qatar Airways Privacy Notice (as may be amended from time to time) located at <https://www.qatarairways.com/en/legal/privacy-policy.html>.

11. **RELEASE OF LIABILITY:**

A Potential Winner who is ineligible for a Prize, or is unable to or who does not accept or utilize a Prize, for any reason will not make any claim against the Sponsor its subsidiaries, affiliates, divisions, employees, officers, directors, and agents, as well as Facebook, Instagram and Twitter (collectively, the “**Releasees**”). RELEASEES TOTAL LIABILITY FOR ALL CLAIMS ARISING OUT OF OR IN CONNECTION WITH THE PROMOTION SHALL BE LIMITED TO THE VALUE OF THE PRIZE. SPONSOR SHALL NOT BE LIABLE TO PARTICIPANTS FOR ANY SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE PROMOTION OR THESE OFFICIAL RULES INCLUDING LOSS OF PROFIT, OR REVENUE. NOTHING IN THESE OFFICIAL RULES SHALL OPERATE TO EXCLUDE OR LIMIT SPONSOR'S OR ITS AFFILIATES' LIABILITY FOR DEATH OR PERSONAL INJURY RESULTING FROM SPONSOR'S OR ITS AFFILIATES' NEGLIGENCE, FOR FRAUD OR FRAUDULENT MISREPRESENTATION OR FOR ANY OTHER LIABILITY WHICH MAY NOT BE EXCLUDED OR LIMITED BY LAW.

12. **FORCE MAJEURE:**

EXCEPT AS OTHERWISE EXPRESSLY SET OUT IN THESE OFFICIAL RULES QATAR AIRWAYS AND ITS SUBSIDIARIES, AFFILIATES, DIVISIONS, AND ITS EMPLOYEES, OFFICERS, DIRECTORS, AND AGENTS SHALL NOT BE LIABLE OR RESPONSIBLE FOR ANY FAILURE TO PERFORM, OR DELAY IN PERFORMANCE OF, ANY OF THEIR RESPECTIVE OBLIGATIONS THAT ARE CAUSED BY EVENTS OUTSIDE OF THEIR REASONABLE CONTROL. QATAR AIRWAYS IS NOT RESPONSIBLE IF THE PROMOTION TERMINATES OR ANY PRIZE CANNOT BE USED OR REDEEMED DUE TO ACTS OF GOD, WAR, TERRORISM, EXPLOSIONS, FIRES, FLOODS OR OTHER NATURAL CALAMITIES, BAD WEATHER, STRIKES, RIOT, CIVIL DISRUPTION, INTERNET FAILURES, OR OTHER ACTS OF GOD OR THE WINNER, OR FOR ANY OTHER OCCURRENCES WHICH ARE OUTSIDE OF QATAR AIRWAYS' REASONABLE CONTROL.

13. **DISCLAIMERS:**

Where permitted by law, if this Promotion cannot be administered as contemplated for any reason, Sponsor reserves the right at its sole discretion to suspend, modify or terminate the Promotion, winner selection, or prizes without prior notice. This Promotion is not sponsored, endorsed or administered by, or associated with, Facebook or Instagram and Sponsor will not be responsible for any technical fault or failure which prevents a Participant from entering. Sponsor

will not be liable for any entry which is not received or which is incomplete or damaged or which is invalid for any other reason.

14. **GOVERNING LAW:**

This Promotion is subject to the laws of the State of Qatar. All issues and questions concerning this Promotion will be governed by the laws of the State of Qatar and is VOID WHERE PROHIBITED OR RESTRICTED BY LAW.