



Group Occupational Health & Safety (OHS) Policy

Qatar Airways Group is committed to maintaining the health and safety of our employees, contractors, visitors and customers and will do our utmost to provide a safe and healthy work environment. We are dedicated to the growth of our safety culture and developing a proactive safety conscious workforce through collaboration, communication and training. This shall include a commitment to the following:

- Identification of hazards and reduction of risk through participation, consultation and communication, in a format understandable to all workers;
- Consultation and participation of workers on matters that can impact health and safety;
- Elimination of hazards and reduction of risk including the initial planning and/ or design stage, wherever possible;
- Provision and maintenance of a safe and healthy working environment for the prevention of work-related injury and ill health;
- Provision of training and awareness on health & safety and fire related risk to all employees, appropriate to their role and duties;
- Promotion of health and well-being through the development of programmes designed for workers' physical and mental well-being;
- Provision of a framework for the measuring and recording of health & safety and fire performance by setting annual health & safety and fire safety objectives;
- To operate a "Just Culture" through the proactive reporting and investigation of all health & safety related incidents with the aim of identifying root cause and preventing re-occurrence or escalation;
- Compliance with all relevant legal and regulatory requirements as a minimum;
- Ensuring that all personnel who perform safety critical functions including aircraft operations are physically and medically fit for duty;
- Conduct internal audits and Management Review of the OHS Management System at planned intervals for continual improvement;
- Commitment from the Accountable Manager for the continual improvement through the provision of adequate resources.

In recognising that no policy can be effective without the full cooperation of our stakeholders, employees and contractors, it is imperative that they take reasonable care of their health & safety, and the health & safety of others whom they work with.

All employees and contractors carrying out duties under the control of QR Group are required to adopt and fully comply with the requirements of this policy.


Engr. Badr Mohammed Al-Meer
Group Chief Executive Officer and Accountable Manager

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