Qatar Airways Group Data Protection Statement

Your privacy is very important to Qatar Airways and we understand how important it is to you. The Qatar Airways Group is fully committed to compliance with the requirements of applicable data protection laws and our priority remains to ensure a universally acceptable global standard for data protection wherever we operate.

In addition to our Privacy Policy Qatar Airways has adopted a revised data protection approach which provides a global and simplified legal basis for all databases and applications sharing personal data within and outside the Qatar Airways Group of companies. The Privacy Policy covers all personal information about you that we collect, use and otherwise process in connection with your relationship with Qatar Airways as a customer or potential customer. The data protection approach aims to ensure that all employees, contractors, consultants, partners or other servants or agents (collectively known as data users) who have access to any personal data held by or on behalf of Qatar Airways are fully aware of and abide by their duties under the applicable laws.

Qatar Airways ensures that all personal data shall:

1. Be obtained and processed *fairly and lawfully* and shall not be processed in any manner incompatible with that purpose or those purposes.
2. Be *adequate, relevant, and not excessive* in relation to the purpose or purposes for which they are processed.
3. Be *accurate* and, where necessary, kept up to date.
4. Be *retained* no longer than is necessary for the purpose(s).
5. Be *processed* in accordance with the rights of the data subjects under the applicable laws.
6. Be surrounded by *proper security*.

As part of its social responsibility, the Qatar Airways Group is committed to protecting your personal and data privacy and ensuring that you can make informed decisions and feel confident about supplying your personal data to us when using our website, mobile and other services.

Akbar Al Baker
Group Chief Executive