At Qatar Airways Group, we believe in our responsibility to care for the environment. Our ambition is to demonstrate environmental leadership through our global airline and airport operations, aviation and catering services, retail outlets and hotels. We aim to:

1. Achieve lower, more efficient greenhouse gas emissions and work with our industry to agree CO₂ emission limits to help tackle climate change

2. Reduce, re-use and recycle waste, manage noise and control emissions to air and water to reduce our impact on the local environment wherever we operate

3. Support conservation and consume energy, water and materials efficiently to help protect natural resources

We will adopt environmental management systems to prevent pollution and continually improve our environmental performance. This involves always complying with environmental legislation and other requirements and adopting higher standards when it is in the overall best interest of our stakeholders.

Our business leaders, management teams and employees will work together to:

- Consider environmental issues during business planning
- Embed environmental management within our operational procedures
- Integrate environmental requirements within our procurement decisions
- Incorporate environmental expectations within personal responsibilities and training

We will review our policy annually and monitor progress towards environmental objectives through targets set within a formal governance process. We will openly communicate performance in order to develop the trust on which long-term environmental leadership is built.

Akbar Al Baker
Group Chief Executive

September 2017